

Transformation Accountability (TRAC)
Center for Mental Health Services

**NOMS Client-level Measures for Discretionary
Programs Providing Direct Services**

**CONSUMER LEVEL OUTCOME MEASURES
REPORT GUIDE**



December 2013
Version 1

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GENERAL OVERVIEW

The Consumer Level Outcome Measures Report presents outcome analyses for the Client-level Measures for Discretionary Programs Providing Direct Services, or Services Activities, module at the consumer level. The report compares interview information from one interview (Baseline, 1st 6 month reassessment, second most recent) to later interviews (first Reassessment, Discharge, or the consumer's most recent interview). The main difference between this report and the Outcomes Report is that in this report individual consumer level data is reported.

SECTION A: KEY TERMS

Consumer: A consumer is a person who is actively receiving or has received services from a CMHS funded program.

Role: Your role in the TRAC system governs what you can view in the system. Some roles include project director, grantee staff, and government project officer (GPO). The general rule of thumb is that you can run reports for the grant(s) and/or grant program(s) you are associated with. For example, most grant project directors or grantee staff are associated with just one grant and would only see data for the one grant they are associated with.

SECTION B: RUNNING THE REPORT

There are three steps in running the **Consumer Level Outcome Measures Report** in the TRAC system. They are:

1. Navigate to the Consumer Level Outcome Measures Report
2. Select the criteria for the report you wish to view
3. View the report

Step 1: Navigate to the Consumer Level Outcome Measures Report

Select “Reports” on the homepage from the left menu bar.

Select the link for “WesDax TRAC Reports System” in the middle of the screen. The WesDax TRAC Report System will open in a new browser tab.

The screenshot shows the TRAC system interface. At the top, there is a header with the TRAC logo, the text "Transformation Accountability Center for Mental Health Services", a "STAGING" indicator, and user information: "User: Kristie Taylor Roles: Admin". Below the header is a navigation menu on the left with items: Home, General Info & Training, TRAC Information, Contact Us, Admin, Data Entry, Reports (highlighted with a blue bar and a red circle), Data Download, Change Password, and Logout. The main content area shows the breadcrumb "Home > Reports" and a "Print" button. The heading "Reports" is followed by a paragraph: "All reports are in the WesDax TRAC Reports System. When you click the link below, the WesDax TRAC Reports System will open in a new tab in your browser. You can return to TRAC by closing the WesDax TRAC Reports System tab. When you return to TRAC, your login may have expired. If that happens, just login again." Below this text is a link "WesDax TRAC Reports System" which is circled in red.

The WesDax TRAC Reports system is shown below. Select “Services Consumer Level Outcome Measures Report” on the left menu.

Project: TRAC >> WesDax TRAC Reports

Welcome to the WesDax TRAC Reports

To run a report, select it from the list on the left, then follow the instructions on the screen.

If you need assistance, contact [TRAC Help](#).

For more information, contact TRAC Help at [Toll-free: 1-800-458-4273](#) or TRACHELP@westat.com

NOTE: To run a default report, click “View.”

You can skip step 2, selecting the criteria for your report. You only need to select criteria if you want to customize your report by sorting or filtering it.

Step 2: Select the Criteria (Optional)

You can set several criteria for the Consumer Level Outcome Measures Report. These criteria specify what data will be included in your report.

The following report criteria are available:

- A. Output as
- B. Grant Status
- C. Consumer ID/Exact Match
- D. Assessment
- E. Data Collection Status
- F. Measures
- G. Show Glossary
- H. Grant

The criteria are described in more detail below.

A. Output as

You can have the report output in HTML, PDF, RTF or Excel. The default is PDF.

B. Grant Status

You can run the report for active grants or all grants. Active grants includes grants that have not yet ended. “All grants” includes inactive grants, grants that have ended, in addition to active grants. The default is active grants.

C. Consumer ID/Exact Match

You can run the report for an individual consumer by entering the consumer ID in the Consumer ID search box and selecting “yes” for the Exact Match drop down. You can run the report for a group of consumers by entering text in the Consumer ID search box and selecting “No” for the Exact Match drop down. This will return results for any consumers with an ID that contains the search criteria. For example, if you want to see all consumers with “100” in their consumer ID you would enter 100 in the Consumer ID field and select No for the exact match drop down.

D. Assessment

You can compare two interview assessments with the Consumer Level Outcome Measures Report. The options are:

- At Baseline Only-The report will only show data for Baseline interviews. This means there will only be data for the first interview score/response. The outcome improved column will display a dash because improvement does not apply to only the baseline interview.
- From Baseline to 1st 6-Month Reassessment Interview
 - This is the default selection. It compares the baseline interview to the first 6-month reassessment. Since change is most likely to occur between baseline and the first reassessment, this report is likely to show the most change.

- From Baseline to most recent interview
 - This option compares Baseline to the most recent interview, which might be a 6-Month Reassessment or a Discharge Interview.
- From Baseline to Discharge Interview
 - This option compares Baseline to the Discharge Interview.
- From 1st 6-Month Reassessment Interview to Most Recent Interview
 - This compares the first 6-month reassessment to the most recent assessment.
- From 1st 6-Month Reassessment Interview to the Discharge Interview
 - This compares the first 6-month reassessment to the discharge interview.
- From the Second Most Recent Interview to the Most Recent Interview
 - This will compare the two most recent interviews for the consumer.

E. Data Collection Status

You can run the report for assessments that were done within the reassessment window, or for all assessments. The default is within the window.

F. Measures

The report displays data for the NOMs and allows the user to select any combination of measures. The default will display the NOMs.

G. Show Glossary

If this is selected the glossary for the report will show at the end of the report. The default is for the glossary not to be included.

H. Grant

A list of the grants you can run the report for based on your access is shown. By default, all the grants you have access to will be selected.

Step 3: View the Report

Select “View” to view the report.

Please note: The report will open in a new window.

SECTION C: REVIEWING THE REPORT

1

Services Consumer Level Outcome Measures Report

Grant Status: All grants

Consumer ID: ABC1234

Exact Match: Yes

Assessment: From Baseline to 1st 6-Month Reassessment Interview

Data Collection Status: Assessments conducted in window only

Measures: Healthy overall; Functioning in everyday life; No serious psychological distress; Were never using illegal substances; Were not using tobacco products; Were not binge drinking; Retained in the Community; Had a stable place to live; Attending school regularly and/or currently employed/retired; Had no involvement with the criminal justice system; Socially connected

Show Glossary: No

Selected Program(s): Prog1

Grant(s): SM0001

Data entered as of: [Month, Time AM/PM time zone]

NOTES:

1. A dash (-) indicates that the consumer did not have valid data at the interview.
2. Outcome Improved is only calculated if the consumer has a valid response for the outcome measure at both interview time points.
3. Functioning in Everyday Life is considered positive if the mean of the TRAC NOMs questions B2a-B2h is greater than 3.5.
4. No serious psychological distress is considered positive if the mean of the TRAC NOMs questions B3a-B3f is < 13.
5. Global Assessment of Functioning is considered positive if the score entered in TRAC is > 81.
6. Social Connectedness is considered positive if the mean of the TRAC NOMs questions G1a-G1d is greater than 3.5.

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Services Consumer Level Outcome Measures Report

Grant ID	Consumer ID	National Outcome Measure (NOMs)	First Interview Score/Response	Second Interview Score/Response	Outcome Improved
SM0001	ABC1234	Were healthy overall	Poor	Fair	Yes
SM0001	ABC1234	* Functioning in everyday life (NOMs) ³	3.25	4.00	Yes
SM0001	ABC1234	* No serious psychological distress (NOMs) ⁴	--	--	--
SM0001	ABC1234	* Were never using illegal substances (NOMs)	--	--	--
SM0001	ABC1234	* Were not using tobacco products (NOMs)	Once or Twice	Never	Yes
SM0001	ABC1234	* Were not binge drinking (NOMs)	Never	Once or Twice	No
SM0001	ABC1234	Global Assessment of Functioning (GAF) ⁵	67	85	Yes
SM0001	ABC1234	Experienced physical violence (# of days in past 30 days)	Once	Never	Yes
SM0001	ABC1234	* Retained in the Community (NOMs)	0	0	No
SM0001	ABC1234	Homeless (# of days in past 30 Days)	15	0	Yes
SM0001	ABC1234	Hospitalized for Mental Health Care (# of days in past 30 Days)	0	0	No
SM0001	ABC1234	Inpatient Substance Abuse Treatment (# of days in past 30 Days)	0	0	No
SM0001	ABC1234	Spent time in a Correctional Facility (# of days in past 30 Days)	0	0	No
SM0001	ABC1234	Utilized an emergency room for behavioral health issues (# of days in past 30 Days)	0	0	No
SM0001	ABC1234	* Stability in Housing: had a stable place to live in the community (NOMs)	Owned or Rented house	Owned or Rented house	No
SM0001	ABC1234	* Education and Employment: were attending school regularly and/or currently employed/retired (NOMs)	Enrolled Full time	Enrolled Full time	No
SM0001	ABC1234	* Crime and Criminal Justice: had no involvement with the criminal justice system (NOMs)	0	0	No
SM0001	ABC1234	Social Connectedness: were socially connected ⁶	4.0	2.5	No

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SECTION D: USING THE REPORT

What information does the Consumer Level Outcome Measures Report show?

Reading the report from left to right, the report shows:

- The Grant ID
- The Consumer ID
- The National Outcome Measures or NOMs
- The consumer’s score/response at the first interview
- The consumer’s score/response at the second interview
- If the consumer had an improved outcome at the second interview compared to the first interview.

We will use the second outcome, “Functioning in everyday life”, shown in the sample report in Section C to look at the information shown in each column.

Grant ID	Consumer ID	National Outcome Measure (NOMs)	First Interview Score/Response	Second Interview Score/Response	Outcome Improved
SM0001	ABC1234	Were healthy overall	Poor	Fair	Yes
SM0001	ABC1234	* Functioning in everyday life (NOMs) ³	3.25	4.00	Yes
SM0001	ABC1234	* No serious psychological distress (NOMs) ⁴	--	--	--

- **First Interview Score/Response:** The 3.25 is calculated by adding up the value of this consumer’s responses to questions B2a-B2h and then dividing the total by the number of responses the consumer provided. If this consumer answered all eight questions with a valid response the sum of his/her responses would be divided by 8.

Sample consumer’s responses and scores:

- B2a)** I deal effectively with daily problems: **Undecided (3)**
- B2b)** I am able to control my life: **Disagree (2)**
- B2c)** I am able to deal with crisis: **Agree (4)**
- B2d)** I am getting along with my family. **Agree (4)**
- B2e)** I do well in social situations: **Strongly Disagree (1)**
- B2f)** I do well in school and/or work: **Agree (4)**
- B2g)** My housing situation is satisfactory: **Strongly Agree (5)**
- B2h)** My symptoms are not bothering me: **Undecided (3)**

In this example the calculation would be: (3+2+4+4+1+4+5+3)/8=3.25.

- **Second Interview Score/Response:** The same calculation, as above, would be done for the consumer’s responses at the second interview to get the score of 4.00.
- **Outcome Improved:** This column will display “Yes” if the consumer’s score is higher at the second interview than it was at the first interview. In our example, “Yes” is displayed because the consumer has a score of 4.00 at the second interview compared to 3.25 at the first interview.

THINGS TO REMEMBER / FREQUENTLY ASKED QUESTIONS

- This report should not be used to determine the number of consumers served since it only includes consumers with valid data for at least one of the selected interview time points selected. You should run the Number of Consumers Served Report for this information.
- If you do not change any criteria and simply view the report it will run with the following default filters: Active Grants only, Baseline to 1st 6-month Reassessment Interview, Assessments conducted in window only, NOMS, No Glossary, and All Grants (based on your access).
- It is important to note that “Outcome Improved” does not mean the consumer was positive at either or both time points. It means the consumer reported a better outcome at the second interview than they did at the first interview.
- If your user account was just created, you may not have access to this report for up to 36 hours.

ACCESSING HELP

For technical support or questions about TRAC, please contact the TRAC Help Desk, located at Westat.

Telephone: 1-888-219-0238

Email: TRACHELP@westat.com

Hours: M-F 8:30 AM – 7:00 PM (EST/EDT)

APPENDIX: TECHNICAL DETAILS

This section describes the items that appear on the report in more detail.

First Interview: The first interview point selected in determining the outcome. The first interview can be the Baseline, the 1st 6-Month Reassessment Interview, or the second most recent interview.

Second Interview: The second interview point selected in determining the outcome. The second interview can be the 1st 6-Month Reassessment Interview, the Most Recent Interview (which can be either a Reassessment or Discharge) or the Discharge Interview.

Score/Response First Interview: The outcome score or response at the first interview point. Refer to the *Table of Criteria* section for details on how each measure is scored. For measures that involve only one NOMs question, the actual response label will be displayed. For measures that involve multiple NOMs questions, the average of all the applicable response codes will be displayed.

Note: A dash (-) indicates that the response was not considered valid. This can be because an interview was not conducted for that time point or the response was not valid.

Score/Response Second Interview: The outcome score or response at the second interview point. Refer to the *Table of Criteria* section for details on how each measure is scored.

Note: A dash (-) indicates that the response was not considered valid. This can be because an interview was not conducted for that time point or the response was not valid.

Outcome Improved: Indicates (by either a “Yes” or “No”) whether the outcome improved from the first interview point to the second interview point. For NOM with dichotomous measures, outcome is improved only when it goes from negative to positive. For NOMS with non-dichotomous measures, Outcome Improved indicates any improvement and does not necessarily mean that the consumer went from negative at First Interview to positive at Second Interview. Therefore, it is possible for the consumer to remain negative – or remain positive – at both intervals and still have the outcome improved.

Table of Criteria for Outcomes

The table below shows how specific questions on the Services tool were combined into the summary outcome measures shown on the Consumer Level Outcome Measures Report.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Were healthy overall (NOMs)	<p>Section B: Functioning</p> <p>Adult B1) How would you rate your overall health right now?</p> <p>Child/Caregiver B1) How would you rate your [your child's] overall health right now?</p>	<p>Adult & Child/Caregiver</p> <p>Valid Responses: 1 = Excellent 2 = Very Good 3 = Good 4 = Fair 5 = Poor</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -6 = NOT APPLICABLE -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver</p> <p>Considered a valid case if any of the "Valid Responses" values is selected.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the response label under the Valid Responses. - Otherwise, display "N/A" if the interview was not conducted or if the case was not valid.

NOMs	Tool Question Numbers and Questions	Valid Case Values	Criterion for Valid Cases
<p>Functioning in everyday life (NOMs)</p>	<p>Section B: Functioning</p> <p>Adult B2a) I deal effectively with daily problems. B2b) I am able to control my life. B2c) I am able to deal with crisis. B2d) I am getting along with my family. B2e) I do well in social situations. B2f) I do well in school and/or work. B2g) My housing situation is satisfactory. B2h) My symptoms are not bothering me.</p> <p>Child/Caregiver B2a) I am handling daily life. B2b) I get along with family members. B2c) I get along with friends and other people. B2d) I am doing well in school and/or work. B2e) I am able to cope when things go wrong. B2f) I am satisfied with our family life right now.</p>	<p>Adult & Child/Caregiver Valid Responses: 1 = Strongly Disagree 2 = Disagree 3 = Undecided 4 = Agree 5 = Strongly Agree</p> <p>Non-Valid Responses: -1 = N/A -6 = NOT APPLICABLE -7 = REFUSED -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver The case is only valid if at least 2/3 of the items have a valid response (see: Valid Responses).</p> <p>If 2/3rds of the total number of items is not a whole number, then round-down the number to get the cut-off (i.e., 2/3rds of 8 items = 5.33, so the cut-off would be at least 5 items are needed with valid response to be included as a valid case).</p> <p>OUTCOME SCORE:</p> <ul style="list-style-type: none"> - If the case is valid, display the mean score of the valid responses. - Otherwise, display "N/A" if the interview was not conducted or if the case is not valid.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
<p>No serious psychological distress (NOMs)</p>	<p>Section B: Functioning Adult & Child/Caregiver B3a) During the past 30 days, about how often did you feel nervous? B3b) During the past 30 days, about how often did you feel hopeless? B3c) During the past 30 days, about how often did you feel restless or fidgety? B3d) During the past 30 days, about how often did you feel so depressed that nothing could cheer you up? B3e) During the past 30 days, about how often did you feel that everything was an effort? B3f) During the past 30 days, about how often did you feel worthless?</p>	<p>Adult Valid Responses: 4 = All of the Time 3 = Most of the time 2 = Some of the Time 1 = A Little of the Time 0 = None of the Time</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 4 = All of the Time 3 = Most of the time 2 = Some of the Time 1 = A Little of the Time 0 = None of the Time</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -6 = NOT APPLICABLE, CAREGIVER -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver The case is only valid if at least 2/3 of the items have a valid response (see: Valid Responses).</p> <p>If 2/3rds of the total number of items is not a whole number, then round-down the number to get the cut-off (i.e., 2/3rds of 8 items = 5.33, so the cut-off would be at least 5 items are needed with valid response to be included as a valid case).</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the sum of the valid responses. - Otherwise, display "N/A" if the interview was not conducted or if the case is not valid.

NOMs	Tool Question Numbers and Questions	Valid Case Values	Criterion for Valid Cases
<p>Were never using illegal substances (NOMs)</p>	<p>Section B: Functioning Adult & Child/Caregiver B4c) In the past 30 days, how often have you used... cannabis (marijuana, pot, grass, hash, etc.)? B4d) In the past 30 days, how often have you used... cocaine (coke, crack, etc.)? B4e) In the past 30 days, how often have you used...prescription stimulants (Ritalin, Concerta, Dexedrine, Adderall, diet pills, etc.)? B4f) In the past 30 days, how often have you used... methamphetamine (speed, crystal meth, ice, etc.)? B4g) In the past 30 days, how often have you used...inhalants (nitrous oxide, glue, gas, paint thinner, etc.)? B4h) In the past 30 days, how often have you used... sedatives or sleeping pills (Valium, Serepax, Ativan, Librium, Xanax, Rohypnol, GHB, etc.)? B4i) In the past 30 days, how often have you used...hallucinogens (LSD, acid, mushrooms, PCP, Special K, ecstasy, etc.)? B4j) In the past 30 days, how often have you used...street opioids (heroin, opium, etc.)? B4k) In the past 30 days, how often have you used...prescription opioids (fentanyl, oxycodone [OxyContin, Percocet], hydrocodone [Vicodin], methadone, buprenorphine, etc.)? B4l) In the past 30 days, how often have you used... other – specify:</p>	<p>Adult Valid Responses: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA Child/Caregiver: Valid Responses: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -6 = NOT APPLICABLE, CAREGIVER -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if it meets one of the following requirements:</p> <ol style="list-style-type: none"> 1) Every item has a response of 1 = Never <p>- OR -</p> <ol style="list-style-type: none"> 2) At least one item has a response of 2 (Once or Twice), 3 (Weekly) or 4 (Daily or Almost Daily). All other items can have <u>any</u> valid response or non-valid response.

	<p>For MAI-TCE grants: In the past 30 days, how many days have you used...</p> <p>B4e) Illegal drugs B4g) Cannabis... B4h) Cocaine... B4i) Prescription stimulants... B4j) Methamphetamine... B4k) Inhalants... B4l) Benzodiazepines... B4m) Barbiturates... B4n) Non-prescription GHB... B4o) Ketamine... B4p) Other tranquilizers... B4q) Hallucinogens... B4r) Street opiates... B4s) Prescription opioids... B4t) Other illegal drugs</p>	<p>For MAI-TCE grants: Valid Responses: 0-30 days</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>For MAI-TCE grants: Considered a valid case if it meets one of the following requirements:</p> <p>1) B4e = 0-30 2) B4e = a non-valid value AND at least one item in B4g-B4t = 0-30.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the sum of the valid responses. - Otherwise, display "N/A" if the interview was not conducted or if the case is not valid.
<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Using illegal substances (Past 30 days)	Same as prior measure.	Same as prior measure.	Same as prior measure.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
<p>Were not using tobacco products (NOMs)</p>	<p>Adult & Child/Caregiver B4a) In the past 30 days, how often have you used... tobacco products (cigarettes, chewing tobacco, cigars, etc.)?</p> <p>For MAI_TCE grants: B4a) In the past 30 days, how many days have you used... Tobacco products (cigarettes, chewing tobacco, cigars, etc.)?</p>	<p>Adult Valid Responses: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -6 = NOT APPLICABLE, CAREGIVER -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>For MAI-TCE grants: Valid Responses: 0-30 (days)</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW</p>	<p>Adult & Child/Caregiver Considered a valid case if any of the "Valid Responses" values is selected.</p> <p>For MAI-TCE grants: Considered a valid case if B4a = 0-30.</p> <p>OUTCOME SCORE: - If the case is valid, display the response label under the Valid Responses.</p>

		-9 = MISSING DATA	- Otherwise, display "N/A" if the interview was not conducted or if the case was not valid.
<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Using tobacco products (Past 30 days)	Same as prior measure.	Same as prior measure.	Same as prior measure.

NOMs	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
<p>Were not binge drinking (NOMs)</p>	<p>Adult & Child/Caregiver: B4b, B4b1, B4b2.</p> <p>B4b) In the past 30 days, how often have you used alcoholic beverages?</p> <p>B4b1) If B4b1 is not “Never”, and respondent is male...How many times in the past 30 days have you had five or more drinks in a day?</p> <p>B4b2) If B4b2 is not “Never”, and respondent is not male...How many times in the past 30 days have you had five or more drinks in a day?</p> <p>For MAI_TCE grants: B4b, B4c, B4d</p> <p>B4b) In the past 30 days, how many days have you used...</p>	<p>Adult Valid Responses: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 1 = Never 2 = Once or Twice 3 = Weekly 4 = Daily or Almost Daily</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -6 = NOT APPLICABLE, CAREGIVER -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>For MAI-TCE grants: Valid Responses: 0-30 (days)</p> <p>Non-Valid Responses:</p>	<p>Adult & Child/Caregiver Considered a valid case if it meets one of the following requirements:</p> <p>1) B4b = 1 (Never)</p> <p>- OR -</p> <p>2) [B4b = 2, 3 or 4 (Once or Twice, Weekly, Daily or Almost Daily)] AND [B4b1 or B4b2 has a valid response].</p> <p>OUTCOME SCORE:</p> <ul style="list-style-type: none"> - If the case is valid, display all valid response labels. Prefix each valid response label with the question number (for example, B4b=Never; B4b2=Once or Twice). - Otherwise, display “N/A” if the interview was not conducted or if the case was not valid. <p>For MAI-TCE grants: Considered a valid case if it meets one of the following requirements:</p>

	<p>Alcoholic beverages (beer, wine, liquor, etc.)?</p> <p>B4c) In the past 30 days, how many days have you used... Alcohol to intoxication (5+ drinks in one sitting)?</p> <p>B4d) In the past 30 days, how many days have you used... Alcohol to intoxication (4 or fewer drinks in one sitting and felt high)?</p>	<p>-1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>1) B4b = 0.</p> <p>2) [B4c = 0-30] and/or [B4d = 0-30].</p> <p>OUTCOME SCORE:</p> <ul style="list-style-type: none"> - If the case is valid, display all valid response labels. Prefix each valid response label with the question number (for example, B4b=1; B4c=0; B4d=0). - Otherwise, display "N/A" if the interview was not conducted or if the case was not valid.
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<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Binge drinking (Past 30 days)	Same as prior measure.	Same as prior measure.	Same as prior measure.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Global Assessment of Functioning (GAF)	Section B (between B4 and B5) WHAT WAS THE CONSUMER'S SCORE?	<p>Adult & Child/Caregiver</p> <p>Valid Responses: 0-100</p> <p>Invalid Responses: -1 = N/A</p>	<p>Adult & Child/Caregiver</p> <p>Valid case if GAF Score is >= 0 and GAF Score <= 100.</p> <p>OUTCOME SCORE:</p> <ul style="list-style-type: none"> - If the case is valid, display the valid

			<p>response score.</p> <ul style="list-style-type: none"> - Otherwise, display "N/A" if the interview was not conducted or if the case is not valid.
<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Experienced physical violence (Past 30 days)	<p>Adult</p> <p>B9) In the past 30 days, how often have you been hit, kicked, slapped, or otherwise physically hurt?</p> <p>Child/Caregiver N/A</p>	<p>Adult</p> <p>Valid Responses: 1 = Never 4 = Once 2 = A few times 3 = More than a few times</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver N/A</p>	<p>Adult</p> <p>Considered a valid if B9 contains a valid response.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the valid response label. - Else, display "N/A" if the interview was not conducted or if the case is not valid. <p>Child/Caregiver N/A</p>

NOMs	Tool Question Numbers and Questions	Valid Case Values	Criterion for Valid Cases
<p>Retained in the Community (NOMs)</p>	<p>Section C: Stability in Housing</p> <p>Adult C1a) In the past 30 days how many ... nights have you been homeless? C1b) In the past 30 days how many ... nights have you spent in a hospital for mental health care? C1c) In the past 30 days how many ... nights have you spent in a facility for detox/inpatient or residential substance abuse treatment? C1d) In the past 30 days how many ... nights have you spent in correctional facility including jail, or prison?</p> <p>Child/Caregiver: C1a) In the past 30 days how many ... nights have you [has your child] been homeless? C1b) In the past 30 days how many ... nights have you [has your child] spent in a hospital for mental health care? C1c) In the past 30 days how many ... nights have you [has your child] spent in a facility for detox/inpatient or residential substance abuse treatment? C1d) In the past 30 days how many ... nights have you [has your child] spent in correctional facility including juvenile detention, jail, or prison?</p>	<p>Adult Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if it meets one of the following requirements:</p> <p>1) Every item has a response of 0 (nights)</p> <p>- OR -</p> <p>2) At least one item has a response of 1-30 (nights). All other items can have <u>any</u> valid response or non-valid response.</p> <p>OUTCOME SCORE:</p> <ul style="list-style-type: none"> - If the case is valid, display the sum of the valid responses (total number of nights). - Otherwise, display “N/A” if the interview was not conducted or if the case is not valid.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Homeless (Past 30 days)	<p>Adult C1a In the past 30 days how many ... nights have you been homeless?</p> <p>Child/Caregiver: C1a In the past 30 days how many ... nights have you [has your child] been homeless?</p>	<p>Adult Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if C1a >= 0 and C1a <= 30.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the response number. - Otherwise, display “N/A” if the interview was not conducted or if the case is not valid.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Hospitalized for Mental Health Care (Past 30 days)	<p>Adult C1b In the past 30 days how many ... nights have you spent in a hospital for mental health care?</p> <p>Child/Caregiver: C1b In the past 30 days how many ... nights have you [has your child] spent in a hospital for mental health care?</p>	<p>Adult Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if C1b >= 0 and C1b <= 30.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the response number. - Otherwise, display “N/A” if the interview was not conducted or if the case is not valid.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
<p>Inpatient Substance Abuse Treatment (Past 30 days)</p>	<p>Adult C1c In the past 30 days how many ... nights have you spent in a facility for detox/inpatient or residential substance abuse treatment?</p> <p>Child/Caregiver: C1c In the past 30 days how many ... nights have you [has your child] spent in a facility for detox/inpatient or residential substance abuse treatment?</p>	<p>Adult Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if C1c >= 0 and C1a <= 30.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the response number. - Otherwise, display “N/A” if the interview was not conducted or if the case is not valid.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Spent time in a Correctional Facility (Past 30 days)	<p>Adult C1d In the past 30 days how many ... nights have you spent in correctional facility including jail, or prison?</p> <p>Child/Caregiver: C1d In the past 30 days how many ... nights have you [has your child] spent in correctional facility including juvenile detention, jail, or prison?</p>	<p>Adult Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 0 – 30 (nights)</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if C1d >= 0 and C1d <= 30.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the response number. - Otherwise, display "N/A" if the interview was not conducted or if the case is not valid.

NOMs	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Utilizing an emergency room for behavioral health issues (Past 30 days)	<p>Adult C1e In the past 30 days how many ... times have you gone to an emergency room for a psychiatric or emotional problem?</p> <p>Child/Caregiver: C1e In the past 30 days how many ... times have you [has your child] gone to an emergency room for a psychiatric or emotional problem?</p>	<p>Adult Valid Responses: 0 – 99 (times)</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 0 – 99 (times)</p> <p>Non-Valid Responses: -1 = N/A -5 = NOT ASKED ON PREVIOUS NOMS TOOL -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if C1e >= 0 and C1e <= 99.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the response number. - Otherwise, display “N/A” if the interview was not conducted or if the case is not valid.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
<p>Had a stable place to live in the community (NOMs)</p>	<p>Section C: Stability in Housing</p> <p>Adult C2) In the past 30 days, where have you been living most of the time?</p> <p>Child/Caregiver C2) In the past 30 days, where has your child been living most of the time?</p>	<p>Adult Valid Responses: 1 = OWNED OR RENTED HOUSE, APARTMENT, TRAILER, ROOM 2 = SOMEONE ELSE'S HOUSE, APARTMENT, TRAILER, ROOM 3 = HOMELESS (SHELTER, STREET/OUTDOORS, PARK) 4 = GROUP HOME 5 = ADULT FOSTER CARE 6 = TRANSITIONAL LIVING FACILITY 9 = HOSPITAL (MEDICAL) 10 = HOSPITAL (PSYCHIATRIC) 19 = DETOX/INPATIENT OR RESIDENTIAL SUBSTANCE ABUSE TREATMENT FACILITY 11 = CORRECTIONAL FACILITY (JAIL/PRISON) 12 = NURSING HOME 13 = VA HOSPITAL 14 = VETERAN'S HOME 15 = MILITARY BASE 18 = OTHER HOUSED (SPECIFY)</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver Valid Responses: 1 = CAREGIVER'S OWNED OR RENTED HOUSE, APARTMENT, TRAILER, OR ROOM 20 = INDEPENDENT OWNED OR RENTED HOUSE, APARTMENT, TRAILER OR ROOM</p>	<p>Adult & Child/Caregiver Considered a valid case if any of the "Valid Responses" values is selected.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If case is valid, display the response label under the Valid Responses. - Else, display "N/A" if the interview was not conducted or if the case was not valid.

		<p>2 = SOMEONE ELSE'S HOUSE, APARTMENT, TRAILER, OR ROOM 3 = HOMELESS (SHELTER, STREET/OUTDOORS, PARK) 4 = GROUP HOME 5 = FOSTER CARE (INCLUDING SPECIALIZED THERAPEUTIC TREATMENT) 6 = TRANSITIONAL LIVING FACILITY 9 = HOSPITAL (MEDICAL) 10 = HOSPITAL (PSYCHIATRIC) 11 = CORRECTIONAL FACILITY (JUVENILE DETENTION CENTER/JAIL/PRISON) 19 = DETOX/INPATIENT OR RESIDENTIAL SUBSTANCE ABUSE TREATMENT FACILITY 18 = OTHER HOUSED (SPECIFY)</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	
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<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
<p>Attending school regularly and/or currently employed/retired (NOMs)</p>	<p>Section D: Education and Employment</p> <p>Adult D1) Are you currently enrolled in school or a job training program? If enrolled, is that full time or part time?</p> <p>D3) Are you currently employed?</p> <p>Child/Caregiver: D1) During the past 30 days of school, how many days were you [was your child] absent</p>	<p>Adult D1) Valid Responses: 0 = NOT ENROLLED 1 = ENROLLED, FULL TIME 2 = ENROLLED, PART TIME 3 = OTHER (SPECIFY)</p> <p>Non-Valid Responses: -1 = N/A-7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>D3) Valid Responses: 1 = EMPLOYED FULL TIME (35+ HOURS PER WEEK, OR WOULD HAVE BEEN) 2 = EMPLOYED PART TIME 3 = UNEMPLOYED, LOOKING FOR WORK 4 = UNEMPLOYED, DISABLED 5 = UNEMPLOYED, VOLUNTEER WORK 6 = UNEMPLOYED, RETIRED 7 = UNEMPLOYED, NOT LOOKING FOR WORK 8 = OTHER (SPECIFY)</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver D1) Valid Responses: 0 = 0 DAYS</p>	<p>Adult Considered to be a valid case if D1 and/or D3 contain a valid response.</p> <p><u>OUTCOME SCORE (ADULT):</u></p> <ul style="list-style-type: none"> - If case is valid, display one/both response labels under the Valid Responses. Prefix each response label with the question number (for example, D1=NOT ENROLLED; D3=UNEMPLOYED, RETIRED). - Else, display "N/A" if the interview was not conducted or if the case was not valid.

	<p>for any reason?</p>	<p>1 = 1 DAY 2 = 2 DAYS 3 = 3 TO 5 DAYS 4 = 6 TO 10 DAYS 5 = MORE THAN 10 DAYS</p> <p>Non-Valid Responses: -1 = N/A -6 = NOT APPLICABLE -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Child/Caregiver Considered to be a valid case if D1 contains a valid response.</p> <p><u>OUTCOME SCORE (CHILD/CAREGIVER):</u></p> <ul style="list-style-type: none"> - If case is valid, display the response label under the Valid Responses. - Else, display "N/A" if the interview was not conducted or if the case was not valid.
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<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
<p>Attending School regularly</p>	<p>Section D: Education and Employment</p> <p>Adult D1) Are you currently enrolled in school or a job training program? If enrolled, is that full time or part time?</p> <p>Child/Caregiver: D1) During the past 30 days of school, how many days were you [was your child] absent for any reason?</p>	<p>Adult D1) Valid Responses: 0 = NOT ENROLLED 1 = ENROLLED, FULL TIME 2 = ENROLLED, PART TIME 3 = OTHER (SPECIFY)</p> <p>Non-Valid Responses: -1 = N/A-7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p> <p>Child/Caregiver D1) Valid Responses: 0 = 0 DAYS 1 = 1 DAY 2 = 2 DAYS 3 = 3 TO 5 DAYS 4 = 6 TO 10 DAYS 5 = MORE THAN 10 DAYS</p> <p>Non-Valid Responses: -1 = N/A -6 = NOT APPLICABLE -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult Considered to be a valid case if D1 contains a valid response.</p> <p>Child/Caregiver Considered to be a valid case if D1 contains a valid response.</p> <p>OUTCOME SCORE:</p> <ul style="list-style-type: none"> - If case is valid, display the response label. - Else, display "N/A" if the interview was not conducted or if the case was not valid.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Had no involvement with the criminal justice system (NOMs)	<p>Section E: Crime and Criminal Justice</p> <p>Adult & Child/Caregiver: E1 In the past 30 days, how many times have [has] you [your child] been arrested?</p>	<p>Adult & Child/Caregiver Valid Responses: 0 - 99 = number of times</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver Considered a valid case if any of the "Valid Responses" values is entered.</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - Display the response label under the Valid Responses. - Else, display "N/A" if the interview was not conducted or if the case was not valid.

NOMs	Tool Question Numbers and Questions	Valid Case Values	Criterion for Valid Cases
<p>Client perception of care (NOMs)</p>	<p>Section F: Perception of Care</p> <p>Adult F1a) Staff here believe that I can grow, change and recover. F1b) I felt free to complain. F1c) I was given information about my rights. F1d) Staff encouraged me to take responsibility for how I live my life. F1e) Staff told me what side effects to watch out for. F1f) Staff respected my wishes about who is and who is not to be given information about my treatment. F1g) Staff were sensitive to my cultural background (race, religion, language, etc). F1h) Staff helped me obtain the information I needed so that I could take charge of managing my illness. F1i) I was encouraged to use consumer run programs (support groups, drop-in centers, crisis phone line, etc.). F1j) I felt comfortable asking questions about my treatment and medication. F1k) I, not staff, decided my treatment goals. F1l) I like the services I received here. F1m) If I had other choices, I would still get services from this agency. F1n) I would recommend this agency to a friend or family member.</p>	<p>Adult Valid Responses: 1 = Strongly Disagree 2 = Disagree 3 = Undecided 4 = Agree 5 = Strongly Agree</p> <p>Non-Valid Responses: -1 = N/A -6 = NOT APPLICABLE -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver The case is only valid if at least 2/3 of the items have a valid response (see: Valid Responses).</p> <p>If 2/3rds of the total number of items is not a whole number, then round-down the number to get the cut-off (i.e., 2/3rds of 8 items = 5.33, so the cut-off would be at least 5 items are needed with valid response to be included as a valid case).</p> <p>OUTCOME SCORE:</p> <ul style="list-style-type: none"> - If the case is valid, display the mean score of the valid responses. - Else, display "N/A" if the interview was not conducted or if the case is not valid.

<u>NOMs</u>	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
	<p>Child/Caregiver F1a) Staff here treated me with respect. F1b) Staff respected my family’s religious/spiritual beliefs. F1c) Staff spoke with me (my child) in a way that I (he/she) understood. F1d) Staff was sensitive to my (my child’s) cultural/ethnic background. F1e) I helped to choose my (my child’s) services. F1f) I helped to choose my (my child’s) treatment goals. F1g) I participated in my (my child’s) treatment. F1h) Overall, I am satisfied with the services I (my child) received. F1i) The people helping me stuck with me (my child) no matter what. F1j) I felt I (my child) had someone to talk to when I (he/she) was troubled. F1k) The services I (my child and/or family) received were right for me (us). F1l) I (My family) got the help I (we) wanted (for my child). F1m) I (My family) got as much help as I (we) needed (for my child).</p>	<p>Child/Caregiver Valid Responses: 1 = Strongly Disagree 2 = Disagree 3 = Undecided 4 = Agree 5 = Strongly Agree Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON’T KNOW -9 = MISSING DATA</p>	

NOMs	<u>Tool Question Numbers and Questions</u>	<u>Valid Case Values</u>	<u>Criterion for Valid Cases</u>
Socially connected (NOMs)	<p>Section G: Social Connectedness</p> <p>Adult G1a) I am happy with the friendships I have. G1b) I have people with whom I can do enjoyable things. G1c) I feel I belong in my community. G1d) In a crisis, I would have the support I need from family or friends.</p> <p>Child G1a) I know people who will listen and understand me when I need to talk. G1b) I have people that I am comfortable talking with about my (child's) problems. G1c) In a crisis, I would have the support I need from family or friends. G1d) I have people with whom I can do enjoyable things.</p>	<p>Adult & Child/Caregiver Valid Responses: 1 = Strongly Disagree 2 = Disagree 3 = Undecided 4 = Agree 5 = Strongly</p> <p>Non-Valid Responses: -1 = N/A -7 = REFUSED -8 = DON'T KNOW -9 = MISSING DATA</p>	<p>Adult & Child/Caregiver The case is only valid if at least 2/3 of the items have a valid response (see: Valid Responses).</p> <p>If 2/3rds of the total number of items is not a whole number, then round-down the number to get the cut-off (i.e., 2/3rds of 8 items = 5.33, so the cut-off would be at least 5 items are needed with valid response to be included as a valid case).</p> <p><u>OUTCOME SCORE:</u></p> <ul style="list-style-type: none"> - If the case is valid, display the mean score of the valid responses. - Else, display "N/A" if the interview was not conducted or if the case is not valid.