

IPP Indicator: ACCESS (AC1)

The Number & Percentage of Individuals Receiving Specialty Primary Care and/or Related Services After Referral As A Result of the Grant

Intent & Key Points	Definition of Key Terms	Who are you Counting?	Guidelines for entering IPP Result for AC1 on the TRAC Result Form	Tips and Resources
<p><u>Intent</u> is to capture the information on individuals receiving primary care and/or related services after referral as a result of the grant that relates to integration.</p> <p>“<u>Access</u>” refers to the ability to receive appropriate services as a result of the primary and behavioral health integration grant program.</p> <p><u>Key Points</u></p> <p>Develop a protocol to track all early identification, referral, & follow-up information.</p> <p>A variety of methods can be used:</p> <ul style="list-style-type: none"> -single point of contact -multiple information sources -data sharing agreement -Establish a relationship with the service provider who can supply you with the number of individuals who are receiving services 	<p><u>Primary Care or Related</u> refers to chronic physical conditions or the population of people with or at risk of chronic physical conditions who also have a serious mental illness; also includes people with co-occurring substance use disorders.</p> <p><u>Services</u> include treatment, rehabilitation, prevention, primary care and/or related promotion and supportive services, culturally-specific practices; suicide prevention programs; & rural tele-health programs.</p> <p><u>Referral</u> is recommending an individual for specialty primary care and/or related</p>	<p><u>Information to Count:</u></p> <p>The number and percentage of individuals receiving specialty primary care and/or related services after the referral.</p> <p><u>Count</u> the number of individuals, NOT the number of services.</p>	<p>On the Result Form, enter the following information:</p> <p><u>Result Name:</u> Enter “Program Referrals”</p> <p><u>Result Description:</u> Enter description (2-3 sentences) on 1) Type of Screening 2) Out of the number of referred individuals, how many are receiving services.</p> <p><u>Result Number:</u> To get the result number, enter the following data:</p> <ol style="list-style-type: none"> 1. In the numerator box, enter the Number of Individuals who have been referred AND are receiving mental health or related services. 2. In the Denominator box, enter the Total Number of Individuals referred only. 3. Click on “Save” and the TRAC system will calculate the percentage of individuals that were referred this quarter who are receiving services. <p style="text-align: center;">EXAMPLE</p> <p>Result Name: Program Referrals to Dentist Result Description: Forty clients were referred to dental care this quarter, but only 10 clients were successfully seen by the dentist. Numerator: 10 Denominator: 40 Percentage: 25% (calculated by the system)</p> <p>Result Name: Program Referrals to Podiatrist Result Description: Twenty-five clients were referred to podiatry this quarter. 20 clients were</p>	<p>NO, DO NOT COUNT</p> <p>If the referral was made in one quarter but the appointment is to occur the next quarter, do not count the individual until the next quarter, so you can see if the individual made it to their appointment.</p> <p>Your number for the numerator should be the same as the number of referrals in R1.</p> <p>YES, COUNT ONLY</p> <p>The number of individuals receiving specialty primary care and/or related services</p>

	services.		successfully seen by the dentist. Numerator: 20 Denominator: 25 Percentage: 80% (calculated by the system) Result Name: Program Referrals to Cardiologist Result Description: Ten clients were referred to a cardiologist this quarter, but only 3 clients were successfully seen by the dentist. Numerator: 3 Denominator: 10 Percentage: 30% (calculated by the system)	after the referral.
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